



**WAYS TO PAY FOR 2025: DO NOT MISS AN HOA PAYMENT! THE HOA BANK HAS CHANGED!**

### **Truist ACH withdrawal: Free Service**

To enroll online, go to **Truist.com/payments** and click the “Pay Now” link. Enroll online through the 25th of the month to be effective for the next debit month. Payments are deducted on the third of the month.

**If you are currently enrolled in ACH payments through Centennial Bank, those will be cancelled on your behalf effective 12/31/2024. If you set up bill pay through your bank you must update the mailing address and the 2025 amount.**

### **Pay Online Via Website Portal**

Sunstate Management now offers additional payment methods for homeowners to pay their assessments. Please visit our website **home.sunstatemanagement.com** for these payment options:

Vantaca Pay is quick, accurate, and posts within minutes to the account balance and can be used anytime. *\*Processing fee may apply.*

### **Payment by Check**

Mail your assessment payment to the processing center below for prompt & accurate processing:

**University Place HOA  
c/o Sunstate Management  
P.O. Box 628207  
Orlando, FL 32862**

1. Include your payment coupon with your check to ensure your payment is accurately processed to your account. On the memo line note your NEW Account #. The new account number can be found in the new coupon book or on your website portal. **home.sunstatemanagement.com**
2. If you are paying for multiple properties, please send a **separate coupon and check** for each property to ensure payments are posted to the correct account.
3. Postdated checks will be processed the same day they are received.
4. Write “U.S. Funds” on the check drawn on a Canadian bank account.

### **Your Bank's Bill Pay Service**

If you currently utilize your bank's Bill Payment Service, please do the following:



1. Delete the existing payment profile. Create a new profile using the address information above and new bill payment account number listed on the payment coupon. This number is unique to each property address and is required to post bill payments via the lockbox processing center.
2. Ensure the check is made payable to your association and the memo portion includes the information outlined on your payment coupon. Please enter this into your bill pay profile as a memo.

Thank you for your prompt attention to this important change which will allow us to better serve your community needs. If you have any questions regarding the payment change, contact us by visiting the Submit a Request page on your portal, click on General Request, and choose the Billing Question option.